Quantum

Offline File Manager (for Apple macOS) Release Notes

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About Offline File Management

StorNext 6 includes the initial version of the Offline File Manager (for Apple macOS) application, which prevents the inadvertent recall of files from StorNext Storage Manager. Offline file management uses StorNext web services to control file retrieves, stores and truncation requests.

Note: No license key is required to use the offline file management feature.

The following clients are supported:

- StorNext Linux
- StorNext NAS
- Apple macOS

Note: Configuration for StorNext Linux and NAS clients is performed via a scriptable command line interface. See Offline File Status and Recall for more information.

The **Offline File Manager** application for macOS clients is packaged separately from StorNext and can be download as a standard Mac application .pkg file from https://stornextconnect.quantum.com (see the StorNext Connect Documentation Center). Offline file management for Apple macOS is installed like any other **Finder** extension, and includes a user interface for offline tasks. See Offline File Status and Recall for more information.

Related Product Release Notes

Visit the Quantum Documentation Portal to stay up-to-date with the other Quantum products in your environment.

Resolved Issues

The following table lists recent changes and resolved issues for Offline File Manager (for Apple macOS) 1.0.2.

ID	Description of Change
SOF-43	Fixed an issue where Offline File Manager (for Apple macOS) is unable to truncate or retrieve files that have the plus sign (+) in the file name.

Known Issues

The following table lists known issues in this release of the Offline File Manager (for Apple macOS) software, as well as associated workarounds, where applicable.

Note: If you encounter one or more of the issues listed in the table, contact Quantum Customer Support and report the issue(s) you encountered. Also inform the support representative whether you were able to successfully work around the issue(s) by using the provided workaround. Doing these things will help Quantum prioritize the order in which known issues are addressed in future Offline File Manager (for Apple macOS) releases.

ID	Description

SOF-15	The StorNext Web Services CLI commands on macOS X Sierra clients to StorNext 6.0.5 MDCs do not function due to SSL negotiation changes at StorNext 6.0.5.
	Note: This issue does not exist in macOS X High Sierra.
	Workaround
	To correct this, follow the procedure below to re-enable TLS 1.0.
	1. As root, edit the Tomcat configuration file located in the directory, **/usr/adic/tomcat/conf/server.xml**. Edit the **sslEnabledProtocols** parameter as follows.
	Change:
	`sslEnabledProtocols="TLSv1.2"`
	To:
	`sslEnabledProtocols="TLSv1.2,TLSv1.1,TLSv1"`
	2. Restart Tomcat using the following command:
	`service stornext_web restart`
	3. If your system is configured as an HA environment, repeat **Step 1** and **Step 2** on the secondary node.

Contacting Quantum

Contacts

For information about contacting Quantum, including Quantum office locations, go to:

http://www.quantum.com/aboutus/contactus/index.aspx

For further assistance, or for training opportunities, contact the Quantum Customer Support Center:

Region	Support Contact
North America	1-800-284-5101 (toll free) +1-720-249-5700
EMEA	+800-7826-8888 (toll free) +49 6131 324 185
Asia Pacific	+800-7826-8887 (toll free) +603-7953-3010
For worldwide support: http://www.quantum.com/serviceandsupport/get-help/index.aspx#contact-support	

Comments

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